



OFFICIAL MEDIA STATEMENT AS OF 29TH MARCH 2020

FOR IMMEDIATE RELEASE

7-Eleven Malaysia (SEM) wishes to confirm that one of our staff member based at our store in Jalan Bonus, Kuala Lumpur has tested positive for the COVID-19 virus today, 29th March 2020 and is currently receiving medical attention at a Government Hospital.

As a precaution, a thorough sanitization and deep cleansing of the store is being carried out and will remain closed until further notice. All those in direct contact with our affected staff member has been placed under home quarantine until the appropriate medical clearance is given by the authorities. A detailed contact tracing is also being carried out by the Ministry of Health (MOH) and us to identify and inform those who had close contact with our staff member, as well as investigate where the staff member might have contracted it from.

We would like to assure that preventive measures across our operations to curb the spread of COVID-19 has already been implemented, including regular sanitization of our stores, enhanced personal hygiene protocols for our staff members and social distancing measures in-store for customers, among others as the safety and well-being of our customers and staff members are of the utmost importance to us.

7-Eleven Malaysia is monitoring the situation closely and further updates will be provided as necessary. For any further queries, please contact: marketing@7eleven.com.my

UPDATED AS OF 9TH APRIL 2020

7-Eleven Malaysia (SEM) is pleased to confirm that our staff member based at Jalan Bunus, Kuala Lumpur, who had unfortunately tested positive for COVID-19 on 29th March 2020, has been discharged from hospital as subsequent tests has turned up negative results but shall remain on home quarantine for a pre-determined period as advised by the medical authorities.