



OFFICIAL MEDIA STATEMENT AS OF 1st APRIL 2020

FOR IMMEDIATE RELEASE

Pursuant to the case reported on 29th March 2020, detailed contact tracing was initiated and following notification from the Malaysia Ministry of Health (MOH), 7-Eleven Malaysia (SEM) can now confirm that a staff member based at our store in Jalan TAR 2, Kuala Lumpur has unfortunately tested positive for COVID-19 on 31st March 2020 and is currently receiving medical attention at a Government Hospital.

As part of our precautionary measures upon detection of the initial case at our Jalan Bunus store, we had closed all other stores in close proximity for thorough sanitization and deep cleansing, with the store at Jalan TAR 2 being on the list. All those in direct contact with our affected staff member has been placed under home quarantine until the appropriate medical clearance is given by the authorities and detailed contact tracing by the Ministry of Health (MOH) and us remains on—going.

We would like to assure that preventive measures across our operations to curb the spread of COVID-19 has already been implemented, including regular sanitization of our stores, enhanced personal hygiene protocols for our staff members and social distancing measures in-store for customers, among others as the safety and well-being of our customers and staff members are of the utmost importance to us.

7-Eleven Malaysia is monitoring the situation closely and further updates will be provided as necessary. For any further queries, please contact: marketing@7eleven.com.my

UPDATED AS OF 13TH APRIL 2020

7-Eleven Malaysia (SEM) is pleased to confirm that our staff member based at Jalan TAR 2, Kuala Lumpur, who had unfortunately tested positive for COVID-19 on 31st March 2020, has been discharged from hospital as subsequent tests has turned up negative results but shall remain on home quarantine for a pre-determined period as advised by the medical authorities.