



2nd November 2020

OFFICIAL MEDIA STATEMENT

FOR IMMEDIATE RELEASE

Temporary closure of store at M City Ampang

7-Eleven Malaysia (SEM) wishes to confirm that one of our staff member based at our store in M City, Ampang has tested positive for the COVID-19 virus today. Our affected staff member last reported to work on 30th October 2020 and is currently receiving medical attention at a Government Hospital.

As a precaution, a thorough sanitization and deep cleansing of the store is being carried out and will remain closed until further notice. All those in direct contact with our affected staff member has been sent for screening and will be placed under home quarantine until the appropriate medical clearance is given by the authorities. A detailed contact tracing is also being carried out by the Ministry of Health (MOH) and us to identify and inform those who had close contact with our affected staff member, as well as investigate the source of infection.

We would like to assure that preventive measures across our operations to curb the spread of COVID-19 is in place, including regular sanitization of our stores, enhanced personal hygiene protocols for our staff members and social distancing measures in-store, among others as the safety and well-being of our customers and staff members are of the utmost importance to us.

7-Eleven Malaysia is monitoring the situation closely and further updates will be provided as necessary. For any further queries, please contact: marketing@7eleven.com.my