





Introduction to National Dual Training System / Sistem Latihan Dual Nasional

National Dual Training System (NDTS) is a joint effort between **7-Eleven Malaysia** and the **Department of Skill Development (DSD)** under the authority of the **Ministry of Human Resources**.

It was launched at 7-Eleven Malaysia in June 2011 as a measure to support the government's effort in providing the opportunity for Malaysians to further their studies while being gainfully employed.

The main objective of the program is to strengthen NDTS human capital development with an integrated learning system in line with the current requirements of the retail industry and according to the **National Occupational Skills Standards (NOSS)**, as issued by the **Department of Skills Development (Ministry of Human Resources)**.

Practical Training (In Store)	= 80 % (Conducted by Store Manager)
Theory (In Class)	= 20 % (Conducted by Department of Skill Development Trainers)
TOTAL	= 100 %



Criteria for Apprentices

- Malaysian nationality
- 18 years old & above
- SPM or PMR Qualification / Current Workers
- Ability to Write, Read and Calculate
- Committed to Tasks Assigned

Criteria for Coaches

- In charge of stores - Store Manager * Assistant Store Managers are able to become coach depending on store needs.
- Completed all "Management Class"
- Employed for more than 2 years in 7-Eleven Malaysia.



CAREER DEVELOPMENT

LEVEL	CERTIFICATE NAMES	DURATION	REGISTRATION FEES	CAREER DEVELOPMENT
1	Malaysian Skills Certificate (MSC) Level 1	6 months	RM100.00 (Single Tier Registration) Registration fee waived by 7-Eleven Malaysia	
2	Malaysian Skills Certificate (MSC) Level 2	6 months	RM100.00 Registration fee waived by 7-Eleven Malaysia	Promotion to Senior Store Assistant upon Level 1 completion
3	Malaysian Skills Certificate (MSC) Level 3	12 months	RM100.00 Registration fee waived by 7-Eleven Malaysia	Promotion to Management Trainee upon Level 2 completion
4	Malaysia Certificate Diploma Level 4	12 months	RM100.00 Registration fee waived by 7-Eleven Malaysia	Promotion to Assistant Store Manager upon Level 3 completion
5	Malaysia Certificate Advanced Diploma Level 5	18 months	RM100.00 Registration fee waived by 7-Eleven Malaysia	Promotion to Store Manager (Designate) upon Level 4 completion